

Sage 300

Construction and Real Estate



Service Messaging

To communicate quickly with technicians in the field, Sage 300 Construction and Real Estate (formerly Sage Timberline Office) Service Messaging application is an add on module to our Service Management software.

Service Messaging allows you to transmit work order details to field techs equipped with alphanumeric paging-enabled devices. Companies with web enabled paging services are able to send pages to field techs and log each page into a reporting and tracking file. You can renotify technicians by automatically sending a second page and choosing from 40 different fields to customize information you want to send. Service Messaging increases your efficiency and reduces technician travel costs.

Messaging features and efficiencies

- Transmit work order details immediately to technicians equipped with alphanumeric pagers.
- From the field, instantly update the dispatch board with work order status and changes.
- Increase efficiency and reduce technician travel costs.
- Log each page for historical reporting and tracking purposes.
- Easily resend pages at any time.
- Choose from 40 different fields to customize information you send to technicians.

Service Messaging is a part of Sage 300, fully integrated operations and financial software for construction and real estate professionals.

Benefits

Save travel time by electronically transmitting work orders to field technicians.

Field technicians can easily update the dispatch board without coming back to the office.