

# Sage 300

## Construction and Real Estate



### Service Agreement and Preventive Maintenance

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Sage 300 Construction and Real Estate (formerly Sage Timberline Office) Service Agreements and Preventive Maintenance is an add on to the Sage 300 Service Management software. This software keeps you firmly in control of your preventive maintenance business by tracking service agreement dates and maintenance schedules.

It also prompts you with agreement renewal dates and gives you the ability to determine the profitability of your service call operations.

#### Service agreement and maintenance tracking

- Track service agreement start, end, and expiration dates.
- Display preventive maintenance scheduled for next 12 months by technician on an easy to read preventive maintenance board.
- Program the system to prompt you when service agreements are due for renewal.
- Account for additional revenue resulting from service agreement calls.
- Assign sales and costs to individual customer equipment.
- Override labor rates by warranties or service agreements.
- Perform multiple or periodic billings.
- Price service by total agreement, by piece of equipment, or at time of billing.
- Maximize profitability by amortizing service agreements.
- Schedule recurring maintenance by date range.
- Generate report detailing parts needed for each job by scrolling through parts lists and clicking on the appropriate item.
- Create multiple tasks by customer or equipment.
- Use agreement and equipment profitability reports to better monitor your operations.

#### Benefits

Easily stay in tune with all aspects of your agreements.

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Quick access to all technicians and appointments set.