FieldConnect
Maximizing Field Service Profitability

FieldLocator™

FieldConnect's FieldLocator allows you to accurately track vehicles in real-time 24/7 to get the closest available qualified technician to a critical customer call location when it's needed most.

FieldLocator is a secure, scalable web-based solution combined with GPS device enabling real-time status communications between your fleet and your existing Microsoft Dynamics or Sage Timberline field service database.

Track Your Fleet

Knowing where your vehicles are and what they are doing at all times is a business imperative today. The cost of misuse combined with the potential for legal liabilities is an often over-looked area of controllable expense for today's field service organization.
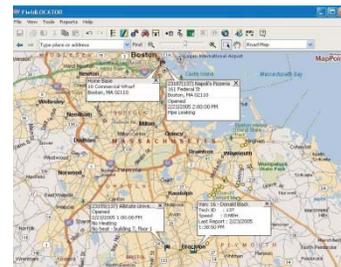
FieldLocator ensures your fleet is exactly where you need it, when you need it, while giving you the peace of mind of 24/7 location and speed monitoring.

Specifically FieldLocator allows you to:

- ❖ **Reduce Service Costs:** You can no longer tolerate misuse of your service vehicles. You need to precisely capture billable time and vehicle tracking in order to add additional calls and determine the most economical route for your technicians to take.

- ❖ **Reduce Legal Liabilities:** You can no longer afford the cost of reckless use of service vehicles resulting in legal liabilities. You need to have real-time monitoring and alerts for specific infractions.

- ❖ **Improve Productivity:** Optimized route planning and a single graphical view for your dispatcher ensures prompt and complete response to service calls as well as improved customer satisfaction ratings.

Real-Time Graphical View

FieldLocator is a combination GPS and web-based solution to monitor and track your service vehicles in real-time.

FieldLocator can deliver immediate value to any field service organization:

- ❖ **Improve Customer Service** – Knowing where your fleet is 24/7 ensures the closest available technician is dispatched to meet service requests in a timely fashion.

- ❖ **Decrease Maintenance Expense** – Daily journal, vehicle stops and weekly summaries for vehicle historic record feeds maintenance schedules for reduced wear and tear.

- ❖ **Optimize Dispatch** – Graphical interface optimizes route planning, travel directions, time expectations and technician availability.

For more information about FieldConnect products:
Call. 1.949.428.1540 | Click. www.fieldconnect.com

Implementation is a Snap

FieldLocator can be easily installed into an existing environment, connected and setup, typically in a matter of hours, to existing Timberline or Microsoft Dynamics SL or GP service management solutions. It operates as a Web Service and allows real-time communications with your services database and in-vehicle GPS devices.

Seamless Integration to Service Management

FieldLocator has a proprietary link to Sage Timberline and Microsoft Dynamics SL and GP Service Management software to facilitate fast and secure real-time communications between your dispatcher, fleet vehicles and the service management database.

Resolve Billing Issues

In the event a customer complains that they are being unfairly billed for time spent on a service call, FieldLocator can be used to compare actual GPS tracking to the technician's reported time.

For more information visit our web site at:
www.FieldConnect.com

FieldLocator Features

Monitor and Track Vehicles: 24/7 coverage for all vehicles via GPS integration for location and status tracking and real-time reporting

Alerts: Email alerts for administrator defined monitored items (i.e. speeding, out of designated geography)

Map View: Fully integrated graphical view of local geography, technician and customer locations as well as status of work in progress

Route Planning: Easily determine the best route for a series of calls including directions and sequence planning

Dispatch: Graphical control over views for technicians (group or individual), customer locations, service call information and vehicle status

Connectivity: Via any internet connection

Reporting: Daily journal, vehicle stops and weekly summaries for historic record, maintenance service or to resolve billing issues by comparing reported time to actual GPS time

Requirements and Dependencies

Sage Timberline version 9.4 or later; Microsoft Dynamics GP version 8.0 or later, Microsoft Dynamics SL version 7.0 or later; ASP .NET, IIS 6.0, and .NET Framework 2.0 SP1; GPS device for each vehicle being monitored; mapping function provided by Microsoft MapPoint

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